

North Yorkshire Homelessness Strategy 2008/2012 (Incorporating North Yorkshire Supporting People Strategy for Homeless and Vulnerable People)

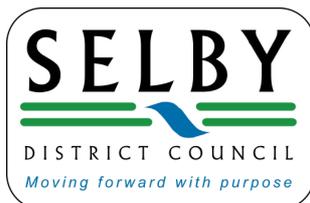
June 2010 Progress Update



Adult and Community Services
Children and Young Peoples Services



Working for you



1. INTRODUCTION

This document provides an update on progress against the objectives and targets contained within the **North Yorkshire Homelessness Strategy 2008/12**. This strategy incorporates the North Yorkshire Supporting People Strategy for Homeless and Vulnerable People.

The County Homelessness Group is responsible for both the development and implementation of this strategy. This group is a partnership between the seven District Councils within North Yorkshire, the County Council, Supporting People and the other key statutory and voluntary sector service providers.

The County Homelessness Group has strategic links to the North Yorkshire Strategic Partnership, Local Strategic Partnerships, the North Yorkshire Strategic Housing Board the Supporting People Commissioning Body and to all of the local housing forums and local homelessness partnerships within each of the seven District Council areas.

Since the development of the strategy two years ago some significant progress has been made. The number of households having their homelessness prevented is increasing and this has led to a significant reduction in levels of homelessness across the County. Fewer young people are becoming homeless and fewer homeless people are living in temporary accommodation. New options, developed in response to the recession have become embedded. These improvements have been made at a time of increasing demand and economic downturn. Choice Based Lettings is also being introduced. This will for the first time, provide a choice for many homeless people as to where they will live, it will also maximise the best use of housing stock and promote cross boundary mobility to improve economic and employment choices for applicants

There are however some key challenges ahead. The financial climate means that more people are experiencing financial difficulties and more people than ever need help. Collectively, fewer homes are being built to meet housing need.

The current climate also means that less public money is likely to be available in future years to support the delivery of this strategy. There is at this time uncertainty around the continuation of Government Homeless Prevention Grant and the future levels of Supporting People funding available. Supporting People administration grant has ended mid year. Changes are also planned with regard to Housing Benefit payments.

Preventing Homelessness is however a key priority for North Yorkshire and we believe that through the delivery of this strategy and the key partnerships that already exist across the County between the District Councils, the County Council and our partners that we are well placed to respond to these challenges and sustain the good progress that has been made.

OBJECTIVE ONE	PREVENTING HOMELESSNESS
WHY IS THIS IMPORTANT?	<p>The focus in North Yorkshire in recent years has been to shift our emphasis away from responding to homelessness to preventing it happening wherever we can. We have done this through developing new services and providing a wider range of housing options to people in need.</p>
<p>What improvements have we made since the strategy was adopted and what have the outcomes been for homeless people?</p>	
<ul style="list-style-type: none"> • Despite the impact of the economic downturn and a sharp increase in the number of households needing assistance, homelessness across North Yorkshire is reducing. In 2009/10 370 households became homeless (owed full duty) in the county as compared with 657 households in 2007/8 (target for 2009/10 540). • Whilst the numbers of households becoming homeless is reducing, the number of households having their homelessness prevented is increasing. In 2009/10 2651 households across North Yorkshire had their homelessness prevented by an intervention from the districts and our partners as compared with 989 households in 2007/8. (target for 2009/10 1305) • In response to the recession a countywide marketing initiative was undertaken in 2009/10 to increase the take up of new interventions to prevent mortgage repossession. New tools to prevent people becoming homeless due to mortgage arrears are becoming embedded. In 2009/10 14 households had their homelessness prevented through the Governments Mortgage Rescue Scheme. • The number of households becoming homeless (owed full duty) because of repossession due to mortgage arrears is low. In 2009/10 just 12 households became homeless due to mortgage arrears. • The main causes of homelessness across North Yorkshire remain parents no-longer willing to accommodate and relationship (including violent relationship) breakdown. Successful schemes to reduce the incidence of these main causes have been rolled out countywide. For example in 2009/10 the award winning Scarborough/Ryedale Making Safe Scheme was rolled out countywide. In addition family mediation services, such as Time Out and Safe Moves are now available countywide • Awareness of housing options and prevention options for non-housing staff is improving. In 2009/10 a series of awareness raising sessions have been held for non-housing staff. • Options to prevent homelessness have been further highlighted through a series of multi-agency recession busting events/ road-shows held up and down the county. In addition a new countywide web site is now being developed. • Councils are now moving toward the provision of 'enhanced housing options' services. In Scarborough for example, homeless people in temporary accommodation are now offered options to access employment and training initiatives through the Job Match and Groundwork Programmes. • Choice Based Lettings (CBL) is being introduced in all areas bar Harrogate. CBL will provide choice for many homeless people as to where they will live. It will also maximise the best use of housing stock and promote cross boundary mobility to improve economic and employment choices for applicants 	
<p>What could we have done better?</p>	
<ul style="list-style-type: none"> • We recognise that take-up of mortgage rescue across the County is variable. Some areas of the county such as Scarborough/ Hambleton have seen much higher take up than others. However overall homelessness due to mortgage repossession remains low. • We recognise that we need more interventions available to tackle worklessness amongst homeless people. A new target to improve the links between local employment and training initiatives has been adopted and shall be implemented in 2010. • We recognise that the overall provision of support services to prevent homelessness and 	

support homeless people is inequitable across the county. Further to a countywide review undertaken through Supporting People, new homeless support services are being commissioned in order to ensure provision is targeted where most needed.

Next Steps for 2010/11/12

What do we plan to do in 2010/11/12

- Our approach to preventing homelessness has been very successful. The key objective for coming years is to sustain this progress within the context of austerity cuts.
- Successfully implement Choice Based lettings

What are our targets?

- Original targets (set up to 2012) to prevent homelessness were very ambitious when first set but have still been exceeded. We recognise that the key challenge in the coming years will be to sustain progress made within the context of increased financial pressures and the economic downturn. Our aim therefore is to ensure that **homelessness does not increase above current levels** (370 households became homeless 2009/10) and **that current numbers of households having their homelessness prevented are sustained** (2651 households had their homelessness prevented in 2009/10).

What are the challenges that could impact on our ability to meet these targets?

- The number of households seeking help from the districts and our partners has been increasing due to the economic downturn. There has been a significant increase in the number of households needing help to have their homelessness prevented. It is predicted by Homelessness Charities such as Shelter as well as most Housing lobbying organisations that welfare cuts, caps on housing benefit payments and job losses are likely to **increase the number of households threatened with homelessness significantly over coming years.**
- Objectives have been met, in part, through the development of a range of new homeless prevention services. **Many of these services have been funded through the use of Homeless Prevention Grant**, paid to the district Councils from Government. In 2009/10 North Yorkshire District Councils received £324,000 in core grant. New arrangements mean that future payment of homelessness grant will be included within Area Based Grant and will become more vulnerable to being spent on other priorities.
- In addition to homelessness grant, many districts spend their own resources to prevent homelessness. Scarborough Borough Council for example spends around £100,000 a year on homeless prevention as a spend to save measure. Significant proposed cuts in Local Government Finance, along with caps on Council Tax levies will make current levels of Council funding harder to sustain.

What do we need to do in response to these challenges?

- **Homeless prevention remains a priority for North Yorkshire** and this is reflected in the new sub-regional Housing Strategy, the Sustainable Communities Strategy and Local Area Agreement, this should afford Homelessness prevention services a degree of protection when difficult spending decisions are made. In addition, existing partnership arrangements mean that North Yorkshire is well placed to meet coming challenges.
- Given the financial climate it is important that existing services are targeting where they are most needed and provide value for money. New countywide commissioning arrangements are therefore being established (a review of homeless support for families has already been undertaken and a review of young persons homeless prevention services is also underway).
- Opportunities for improved joint working between districts and our partners are being explored. Richmondshire and Hambleton are already working towards an enhanced joint housing options service and opportunities in other areas are also being considered.

OBJECTIVE TWO	REDUCING THE USE OF TEMPORARY ACCOMMODATION AND IMPROVIING THE QUALITY OF TEMPORARY ACCOMMODATION USED
WHY IS THIS IMPORTANT?	<p>Temporary accommodation is used by Councils in order to respond to an initial housing crisis. It provides a temporary respite whilst Councils investigate what duties they owe. It is also often used whilst Councils owe a duty to homeless people but are unable to rehouse them quickly because of the shortage of suitable available accommodation.</p> <p>Historically much of the temporary accommodation offered to homeless people is of a poor standard and too many households are placed in temporary accommodation for too long. It is our aim therefore to improve standards and reduce the numbers living in this form of accommodation.</p>
<p>What improvements have we made since the strategy was adopted and what have the outcomes been for homeless people?</p> <ul style="list-style-type: none"> • The number of households living in temporary accommodation across North Yorkshire has significantly reduced since this strategy was adopted. As at 31 March 2010 there were 161 homeless households in temporary accommodation compared to 256 households as at 31 March 2008. (target for 2010 was 181). This means that Government targets to halve the number of households living in temporary accommodation by 2010 (from a baseline set in 2004) have been exceeded. • The number of 16/17 year olds housed temporarily in Bed and Breakfast accommodation is also reducing. There were just 2 16/17 year olds in B&B as at 31 March 2010 compared with 10 at 31 March 2008. • Progress is also being made to improve the quality of temporary accommodation used and to phase out the use of non-self contained temporary accommodation for homeless families. Scarborough Council has ended the use of all its shared homeless accommodation and is currently procuring additional/better accommodation for single people. Work is on-going in Harrogate to convert non-self contained accommodation. Ryedale Council are exploring options to replace current shared provision and a review of temporary accommodation is being undertaken in Craven. • Work has been on-going within the county to help people move out of temporary accommodation quicker and to ensure that these moves are sustainable. Harrogate Council are in the process of introducing a move on protocol. A variety of accommodation panels have been established across the County. The purpose of these panels is to ensure homeless people and people living in supported housing are offered suitable accommodation and are supported when they move. 	
<p>What could we have done better?</p>	
<ul style="list-style-type: none"> • Targets to end the use of B&B for 16/17 year olds by 31 March 2010 were not met. However reductions in the use of B&B overall have been achieved. • Progress toward ending the use of non-self contained accommodation for homeless families needs to be accelerated in some areas. It is proposed that a new North Yorkshire development plan for temporary accommodation is developed by the County Homelessness Group. 	
<p>Next Steps for 2010/11/12</p>	
<p>What do we plan to do in 2010/11/12</p> <ul style="list-style-type: none"> • The key objective for coming years is to sustain this progress within the context of the economic downturn and financial uncertainty. • We plan to develop a new prioritised sub-regional temporary accommodation replacement programme in 2010. This plan will help inform future sub-regional investment in new schemes. Proposed changes to housing benefit subsidy rules for Housing Association Leased (HAL) increases the urgency for this work to be undertaken. 	

What are our targets?

- Original targets (set up to 2012) to reduce numbers in temporary accommodation were ambitious when first set and have been met. We recognise that the key challenge in the coming years will be to sustain progress made within the context of increased financial pressures and the economic downturn. Our aim therefore is to ensure that the number of homeless households **living in temporary accommodation does not increase above current levels** (161 households as at 31 March 2010).
- We also still aim to end the use of non-self contained accommodation for homeless families by 2012

What are the challenges that could impact on our ability to meet these targets?

- Temporary accommodation reduction targets have been met because fewer households are becoming homeless and more households are having their homelessness prevented. **Any increase in households becoming homeless is likely to increase numbers in temporary accommodation.**
- Our ability to end the use of non-self contained accommodation for homeless families is dependent on the availability of capital subsidy to pay for remodelling or re-provision. Spending cuts are likely to mean that less money is available to support this work.

What do we need to do in response to these challenges?

- **Homeless prevention remains a priority for North Yorkshire** and this is reflected in the new sub-regional Housing Strategy, the Sustainable Communities Strategy and Local Area Agreement, this should afford Homelessness prevention services a degree of protection when difficult spending decisions are made. In addition, existing partnership arrangements mean that North Yorkshire is well placed to meet coming challenges.
- Given the financial uncertainty we need to ensure that any available money to support new temporary accommodation is directed where it is most needed. We therefore plan to develop a new prioritised sub-regional temporary accommodation replacement programme in 2010. This plan will help inform future sub-regional investment decisions.

OBJECTIVE THREE	TACKLING YOUTH HOMELESSNESS
WHY IS THIS IMPORTANT?	<p>It is our aim to ensure that children and young people are living in decent, secure and affordable housing and have appropriate support. Historically services provided for young people to help meet this aim have been patchy and too many young people have become homeless. Back in 2007/8 when this strategy was being developed 78 16/17 year olds became homeless throughout the county (a 37% increase on the previous year). New interventions subsequently introduced have been highly successful</p>
<p>What improvements have we made since the strategy was adopted and what have the outcomes been for homeless people?</p> <ul style="list-style-type: none"> • Youth homelessness across North Yorkshire is reducing. In 2009/10 30 16/17 year olds became homeless (owed full duty) as compared to 78 in 2007/8. • The number of 16/17 year olds housed temporarily in Bed and Breakfast accommodation is also reducing. There were just 2 16/17 year olds in B&B as at 31 March 2010 as compared with 10 at 31 March 2008. • Positive interventions to prevent youth homelessness have been developed and have proved to be very successful. For example family mediation services, such as Time Out and Safe Moves are now available in most areas. • The percentage of care leavers living in suitable accommodation is improving (94.3% in 2009/10 compared to 85.2% in 2008/9) • Inter-agency protocols developed to prevent youth homelessness were refreshed in 2009/10. These needed to be changed in response to the House of Lords Judgement (G v Southwark). These new protocols have been rolled out countywide and over 200 front line staff have been provided with training on the new arrangements. • A new countywide Supported Lodgings scheme for homeless young people was commissioned in 2009. This new service will enable 36 young people to live in safe, supporting lodgings. 	
<p>What could we have done better?</p> <ul style="list-style-type: none"> • Targets to end the use of B&B for 16/17 year olds by 31 March 2010 were not met. However reductions in the use of B&B overall have been achieved. • We recognise that provision of services remains inequitable and that some services are still not available in some areas. Some services appear to have a bigger impact in some areas than others. A review of youth homelessness prevention/support services has been commenced, the outcomes of which will help inform future commissioning decisions. 	
<p>Next Steps for 2010/11/12</p>	
<p>What do we plan to do in 2010/11/12</p> <ul style="list-style-type: none"> • Our approach to reducing youth homelessness has been very successful. Targets to reduce youth homelessness have been exceeded. Our primary objective is to sustain this progress. • The review of young person's prevention/support services shall be completed in 2010. • New governance arrangements for the commissioning and performance monitoring of young persons services are being considered 	

What are our targets?

- Original targets (set up to 2012) to reduce youth homelessness have been met. We recognise that the key challenge in the coming years will be sustain progress made within the context of increased financial pressures and the economic downturn. Our aim therefore is to ensure that the number of young people becoming homeless does **not increase above current levels** (30 young people became homeless (owed full duty) in 2009/10)

What are the challenges that could impact on our ability to meet these targets?

- Objectives have been met, in part, through the development of a range of new youth homeless prevention services. **Many of these services have been funded through the use of Homeless Prevention Grant.** These grants, along with Supporting People funding are now contained within Area Based Grant. This along with likely reductions in funding levels presents a serious risk to the progress that has been made.
- New inter-agency protocols need to be adhered to.

What do we need to do in response to these challenges?

- **Homeless prevention remains a priority for North Yorkshire** and this is reflected in the new sub-regional Housing Strategy, the Sustainable Communities Strategy and Local Area Agreement, this should afford Homelessness prevention services a degree of protection when difficult spending decisions are made. In addition, existing partnership arrangements mean that North Yorkshire is well placed to meet coming challenges.
- Given the financial uncertainty we need to ensure that any available money to support youth homeless prevention and support services is directed where it is most needed and provides value for money. The review of young person's prevention/support services shall be completed in 2010 and shall help to inform investment decisions.

OBJECTIVE FOUR	PROVIDING HOUSING SUPPORT FOR HOMELESS AND VULNERABLE PEOPLE
WHY IS THIS IMPORTANT?	The provision of housing related support can prevent homelessness in the first place and prevent repeat homelessness by enabling people to sustain appropriate housing. When people have had to move into temporary accommodation provision of consistent support services can enable them to move into appropriate housing, sustain that tenancy and address other issues which have contributed towards their homelessness such as debts and budgeting, substance misuse, unemployment, lack of education, domestic violence etc. Enabling families to address these issues can help to reduce the likelihood of repeat homelessness.
<p>What improvements have we made since the strategy was adopted and what have the outcomes been for homeless people?</p> <ul style="list-style-type: none"> • 696 people or households made planned moves from temporary accommodation, which is 83% of people who have moved on. • With the provision of housing related support 872 people maintained their accommodation and avoided eviction. • A range of other outcomes were achieved including over 1,000 people maximising their income, 302 people undertaking training to achieve a qualification and 79 people gaining paid work • Recommissioning of floating support and homeless prevention services has been undertaken in 2010 which will mean more equal access to services across North Yorkshire and a specification informed by people who use services. 	
<p>What could we have done better?</p> <ul style="list-style-type: none"> • We could improve the numbers successfully achieving a qualification as only 21% undertaking training did so and while this is higher than the outcome achieved in Yorkshire and the Humber and nationally it is still comparatively low • We could improve the numbers gaining paid work as only 30% of people who aspired to do so did gain employment and while this is higher than the outcome achieved in Yorkshire and the Humber and nationally it is still comparatively low 	
<p>Next Steps for 2010/11/12</p>	
<p>What do we plan to do in 2010/11/12</p> <ul style="list-style-type: none"> • Work closely with providers on the recommissioned Homeless Prevention Floating Support Services in implementing the new specification which will provide consistent services across the county • Undertake an integrated review of services to young people informed by the pathways experienced by young people in North Yorkshire • commission consistent homeless prevention and support services for young people across North Yorkshire • Successfully roll out CBL. This new scheme includes additional incentives to enable homeless people in accommodation based supported housing schemes to successfully move on. 	
<p>What are our targets?</p> <ul style="list-style-type: none"> • Recommissioned Homelessness Prevention Floating Support Services to be in place July to October 2010 • Recommissioned Homeless Prevention and Support Services for Young People to be in place by April 2011 	

What are the challenges that could impact on our ability to meet these targets?

- Government cuts to the resources needed to undertake the procurement
- Significant challenges to public sector budgets whilst economic situation will increase demand

What do we need to do in response to these challenges?

- Prioritise resources available and make best use of integrated commissioning

OBJECTIVE FIVE	INCREASING THE SUPPLY OF AFFORDABLE HOUSING
WHY IS THIS IMPORTANT?	Homelessness is often a symptom of a lack of decent affordable housing. The need to build more affordable housing is a key objective for North Yorkshire and ambitious stretch targets to provide an additional 2220 new affordable homes between 2007-2011 have been set.
<p>What improvements have we made since the strategy was adopted and what have the outcomes been for homeless people?</p> <ul style="list-style-type: none"> • 428 new units were delivered during 2007/8, 377 during 2008/9 and 282 during 2009/10 giving a cumulative total of 1088. • 428 new units of Supported Housing have been developed for vulnerable groups, including a new Refuge in Hambleton • A new countywide Rural Housing Enabler programme was established in 2008. • A new Financial Viability Service is now available to assist planning and housing officers in negotiating affordable homes on private development along with a new sub-regional Planning Negotiation Guide. • An audit of Local Authority Land Holdings has been undertaken to maximise the land available for affordable housing. • A Second Homes Discount fund has been established to support additional affordable housing for vulnerable people. • 131 Empty Homes have been brought back into use following intervention from the Councils. 	
<p>What could we have done better?</p> <ul style="list-style-type: none"> • 1088 new homes represents 51% of the overall target, however this has been achieved in difficult economic times when house building has significantly dropped off. • The development of an empty homes strategy for North Yorkshire is behind schedule due to competing priorities. However work on this strategy is now progressing. 	
<p>Next Steps for 2010/11/12</p>	
<p>What do we plan to do in 2010/11/12</p> <ul style="list-style-type: none"> • A new North Yorkshire Housing Strategy and Local Investment Plan is being developed. This strategy will help inform future investment decisions and set the strategic context for investment into the sub-region. • A new sub-regional package of rural housing site is being developed. • A sub-regional Housing Market Assessment is being commissioned this year. • The new Empty Property Strategy shall be agreed and implemented. 	
<p>What are our targets?</p> <ul style="list-style-type: none"> • Our target for 2010/11 is to develop an additional 602 new affordable homes. New targets shall be set for 2011 onwards as part of the Local Investment Plan/Housing Strategy Review. 	

What are the challenges that could impact on our ability to meet these targets?

- There will be less public subsidy from the Homes and Communities Agency to support the delivery of affordable housing.
- There will be less public subsidy available to provide incentives to bring empty homes back into use.
- The economic downturn shall continue to impact on house building.

What do we need to do in response to these challenges?

- Less HCA funding shall mean that new proposed schemes across the county will need to be carefully prioritised. The new housing investment plan shall help inform those decisions and priority areas for investment.
- We will need to be more innovative in our approach and try to become less reliant on public subsidy.

1. Reducing Homelessness through Prevention

Target	Why?	How Measured	Baseline Position	In year Targets/Mile stones	Monitoring arrangements	Position at 31.3.10
<p>To reduce the number of homeless households in North Yorkshire by 10% on an annual basis</p> <p>REVISED TARGET for 2010/11*</p> <p>To sustain progress and have no more than 370 acceptances a year</p>	<p>To reduce the number of households becoming homeless which could be avoided by early intervention.</p>	<p>Number of homeless acceptances</p>	<p>657 acceptances in 2007/8</p>	<p>2008/09 = 600</p> <p>2009/10 = 540</p> <p>2010/11 = 360 (revised)</p>	<p>P1E County Homelessness group</p>	<p>370 acceptances in 2009/10</p>
<p>To increase the number of successful homeless prevention interventions to 1383 by 2011</p> <p>*REVISED TARGET for 2010/11*</p> <p>To sustain progress and prevent no fewer than 2651 households from becoming homeless a year</p>	<p>To reduce the number of households having to go through the homelessness route</p>	<p>Number of successful interventions to prevent homelessness</p>	<p>989 in 2007/08</p>	<p>2008/09 = 1228</p> <p>2009/10 = 1305</p> <p>2010/11 = 2651 (revised)</p>	<p>P1E County Homelessness group</p>	<p>2651 preventions in 2009/10</p>
<p>To modernise and restructure the way that Housing Advice Services/ Homelessness Services are delivered across the sub region by 2010</p>	<p>To improve access to services for all our clients and increase options and choice</p>	<p>New services in place</p>	<p>Hambleton and Selby launched new services in 2007/8.</p>	<p>2008/9</p> <p>Craven, Ryedale and Scarborough</p>	<p>County Homelessness group</p>	<p>Scarborough, Ryedale & Craven reconfigured in 2008/9. New joint working arrangements between Hambleton and Richmondshire being taken forward.</p>

Target	Why?	How Measured	Baseline Position	In year Targets/Milestones	Monitoring arrangements	Position as at 31.3.10
<p>To ensure consistency of service delivery across the county through the development of a countywide prevention toolkit</p>	<p>Ensure all clients across the county have access to prevention initiatives</p>	<p>Toolkit in place across the county</p>	<p>Toolkit being developed</p>	<p>Toolkit in place across all districts by 2010</p>	<p>County Homelessness group</p>	<p>Countywide commissioning of support/prevention contracts for homeless families on-going and due for completion 2010.</p> <p>Countywide review of young peoples support/prevention services commenced and due to complete 2010.</p> <p>New interventions developed in response to recession becoming embedded in each district through countywide co-ordinator.</p>

Target	Why?	How Measured	Baseline Position	In year Targets/Mile stones	Monitoring arrange-ments	Position as at 31.3.10
Develop homelessness action plans between the Districts and the key RSLs by 2012	Ensure prevention occurs at the earliest opportunity to reduce the number of evictions	Homeless Action Plans in place	No plans at present	Homeless Plans in place across all districts by 2012	County Homelessness group	Ryedale Craven Hambleton, Richmondshire now have action plans with their key RSL partners
<p>*NEW TARGET ADOPTED 2009*</p> <p>Development and implementation of new countywide communications strategy developed in response to recession</p>	To ensure the effective marketing of the range of prevention services available throughout the county.	Marketing plan in place and implemented	<p>Ad hoc information available within districts as at July 2009.</p> <p>£28,000 grant funding paid to sub-region to support delivery.</p>	Marketing plan in place August 2010	County Homelessness group	<p>HARP/Keyhouse awarded contract to support delivery in July 2009.</p> <p>Website launched.</p> <p>Countywide radio adverts undertaken in 2009/10</p> <p>TV coverage</p> <p>Roadshow events held</p> <p>New booklets/leaflets/posters produced and distributed.</p>

Target	Why?	How Measured	Baseline Position	In year Targets/Mile stones	Monitoring arrange-ments	Position as at 31.3.10
<p>*NEW TARGET ADOPTED 2009*</p> <p>Development and delivery of general awareness training and specialist training for staff</p>	<p>To ensure that stakeholders have an understanding of the issues and options and that staff have the required specialist knowledge on mortgage arrears</p>	<p>Development and delivery of training plan</p>	<p>No plan in place as at July 2009</p>		<p>County Homelessness group</p>	<p>Training events for non housing staff run across County for HB staff job centre staff, children centres, CABs, pension service.</p> <p>Further specialist training on mortgage arrears due in July 2010</p>
<p>*NEW TARGET ADOPTED 2009*</p> <p>To explore and take forward opportunities for joint working initiatives with the credit union</p>	<p>To maximise affordable finance options available to homeless people</p>	<p>Development of new options</p>	<p>N Yorks Credit Union established 2009</p>	<p>Agreed work plan to be developed with credit union by September 2009</p>	<p>County Homelessness Group</p>	
<p>*NEW TARGET FOR 2010*</p> <p>Explore and take forward opportunities to generate employment and training opportunities for homeless people.</p>	<p>To help tackle root causes of homelessness/ Reduce incidence of repeat homelessness</p>	<p>Development of employment and training opportunities</p>	<p>Limited links with employment and training provision and housing options services</p>		<p>County Homelessness Group</p>	

2 – Reducing the use of temporary accommodation and improving the quality of temporary accommodation used.

Target	Why?	How Measured	Baseline Position	In year Targets/Mile stones	Monitoring arrangements	Position at 31.3.10
<p>To have no more than 181 homeless households living in temporary accommodation by 31 March 2010</p> <p>*REVISED TARGET for 2010/11*</p> <p>To sustain progress and prevent no more than 161 households in TA as at 31 March 2011 and 2012</p>	<p>To meet the government target to reduce the number of households in temporary accommodation by 50% by 2010</p>	<p>Number of homeless households in temporary accommodation</p>	<p>256 as at 31st March 2008</p>	<p>219 as at 31st March 2009</p> <p>181 as at 31st March 2010</p> <p>161 at 31st March 2010 – REVISED</p> <p>161 at 31st March 2011 – REVISED</p>	<p>P1E County homelessness Group</p>	<p>161 households in TA as at 31.3.10</p>
<p>To have no homeless 16/17 year olds placed in B&B accommodation by the 31st March 2010</p> <p>*REVISED TARGET for 2010/11*</p> <p>To have no homeless 16/17 year olds placed in B&B accommodation by the 31st March 2011 & 2012</p>	<p>To meet the government target to end the use of Bed and Breakfast accommodation by 2010</p>	<p>Number of 16/17 year olds in B&B</p>	<p>10 as at 31st march 2008</p>	<p>5 as at 31st March 2009</p> <p>0 as at 31st March 2010 & 2011</p>	<p>P1E County homelessness Group</p>	<p>2, 16/17s in B&B as at 31.3.10</p>

Target	Why?	How Measured	Baseline Position	In year Targets/Mile stones	Monitoring arrangements	Position at 31.3.10
To end the use of all non-self contained temporary accommodation for all homeless families by 2012	To ensure all clients have access to suitable temporary accommodation	Districts no longer using unsuitable temp accommodation	Richmondshire, Scarborough (womens refuge), Harrogate still using non-self contained accommodation for families	To be completed by 2012	County Homelessness Group	Scarborough Refuge and hostel closed in 2009. Harrogate, Richmondshire, Selby and Craven all still non s/c for families

Target	Why?	How Measured	Baseline Position	In year Targets/Mile stones	Monitoring arrangements	Position at 31.3.10
<p>*NEW TARGET FOR 2010*</p> <p>Develop prioritised sub-regional temporary accommodation replacement programme.</p>	<p>Some LAs still using non-self contained TA for homeless families.</p> <p>Some LAs need to replace non-self contained accommodation that has already been phased out (e.g. Scarborough Refuge)</p> <p>Changes to HB subsidy mean that Private Leased Accommodation is becoming less viable.</p> <p>More suitable temporary accommodation options for young people (including young people in care) still required countywide</p>	<p>Development of prioritised programme that will inform sub-regional investment decisions</p>	<p>No replacement programme in place.</p> <p>Some LAs still using non-self contained TA for homeless families.</p> <p>New housing benefit subsidy rules to be introduced from April 2011.</p> <p>Scarborough womens refuge and hostel recently closed.</p> <p>Ryedale's Bridge House also needs to be replaced.</p>	<p>Initial programme to be developed by county homeless group by Nov 2011</p>	<p>County Homelessness Group</p>	

Target	Why?	How Measured	Baseline Position	In year Targets/Milestones	Monitoring arrangements	Position at 31.3.10
<p>* NEW TARGET FOR 2010*</p> <p>Commission countywide "night stop" type arrangements for homeless young people</p>	<p>Short term lodging type arrangements with another household more suitable than B&B or hostel provision for homeless young people</p>	<p>Completion of countywide commissioning</p>	<p>Current gaps in service provision.</p>	<p>Completion of review 2010.</p> <p>New commissioning arrangements in early 2011</p>	<p>County homelessness group</p>	
<p>To develop and implement new countywide move on protocols (MOPPs) by 31st March 2009</p>	<p>To ensure clients are provided with the assistance and support to enable them to move on into independent living.</p>	<p>Development of county wide protocol</p>	<p>Scheme not in place in any district</p>	<p>Scheme in place by March 2009</p>	<p>County Homelessness Group</p>	<p>Harrogate piloting protocol.</p> <p>Target date not met however this is a lower priority given emerging issues</p>

3 – Tackling Youth Homelessness

Target	Why?	How Measured	Baseline Position	In year Targets/ Mile stones	Monitoring arrange- ments	Position at 31.3.09
<p>To have no homeless 16/17 year olds in B&B by March 2010</p> <p>*REVISED TARGET for 2010/11*</p> <p>To have no homeless 16/17 year olds placed in B&B accommodation by the 31st March 2011 & 2012</p>	To ensure government targets are met	Number of 16/17 year olds in B&B	10 as at 31 st march 2008	<p>5 as at 31st March 2009</p> <p>0 as at 31st March 2010</p> <p>0 as at 31st March 2010 & 2011</p>	County Homelessness Group	<p>2 as at 31.3.10</p> <p>(1 Ryedale, 1 Scarborough)</p>
<p>To reduce the number of young people 16/17 year olds accepted as homeless by 10% on an annual basis.</p> <p>*REVISED TARGET for 2010/11*</p> <p>To ensure that no more than 30 16/17 year olds accepted as homeless are accepted as homeless in 2010/11/12</p>	To reduce homelessness against main causes and target prevention activities	Number of 16/17 year olds becoming homeless.	78, 16/17 year olds accepted as homeless in 2007/8	<p>2008/9 = 70</p> <p>2009/10 = 63</p> <p>2010/11 = 30 *REVISED*</p> <p>2011/12 = 30 *REVISED*</p>	County Homelessness Group	30, 16/17 year olds accepted as homeless in 2009/10

<p>To ensure that the core services needed to tackle youth homelessness are available within each district by 2012</p>	<p>Ensure all young people have access to a wide range of prevention initiatives</p>	<p>New services developed across the county</p>	<p>Disparity between Districts</p>	<p>All districts to have quality mediation services, outreach provided within schools and access to suitable accomm for all homeless young people.</p>	<p>County Homelessness group</p>	<p>Countywide review now commenced of all homeless prevention/ housing support services for young people. Review to be concluded in 2010</p>
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Target	Why?	How Measured	Baseline Position	In year Targets/ Mile stones	Monitoring arrange- ments	Position at 31.3.10
To monitor the impact of new protocols developed to meet the housing and support needs of 16/17 year olds.	To ensure protocols are being used as working documents and are meeting the needs of the client groups	Number of 16/17 year olds accepted as homeless	New protocols developed in 2007/8. 78, 16/17 year olds accepted as homeless in 2007/8.	2008/9 = 70 2009/10 = 63 2010/11 = 30 2011/12 = 30	County Homelessness Group	House of Lords ruling (G V Southwark) required revamp of joint protocols and assessment arrangements in 2010. This has been completed and rolled out (200 front line staff received training on new protocols). Task group established to monitor impact.
To develop a range of accommodation options for chaotic young people by 2012/13	To meet the needs of clients with high support needs or high risk to avoid the use of unsuitable accommodation	Provision of accommodation options for chaotic young people	No specific provision within the County for chaotic young people Disparity in levels of supported housing between the Districts.	New accommodation options to be developed by 2012/13	County Homelessness Group	Review of accommodation related support services underway in 2010. Countywide Supported Lodgings commissioned in 2010

Target	Why?	How Measured	Baseline Position	In year Targets/ Mile stones	Monitoring arrange- ments	Position at 31.3.10
To ensure that 100% of all young people leaving care will be provided with suitable accommodation to meet their needs.	To ensure suitable accommodation is available for care leavers at the point of leaving care and this accommodation is maintained	Through the Children and Young peoples service	85.2% in 2008/9		County Homelessness Group	94.3% of care leavers housed in suitable accommodation in 2009/10

4 – Providing Housing Support for Homeless and Vulnerable People.

Target	Why?	How Measured	Baseline Position	In year Targets/Milestones	Monitoring arrangements	Position at 31.3.10
To balance provision of services as in the supporting people commissioning plan by 2010/11	To achieve the aims of the Supporting people commissioning plan	Balance of provision achieved	Appendix Table F	Appendix Table F	Supporting People Commissioning Body	Appendix Table F
Address geographic balance of provision across the county as recommissioning is undertaken	To ensure equality of access across the county	Balance of provision achieved	Homeless Prevention Services Older People undertaken Young People's services Offender Services to be undertaken in 2010/11	Young peoples recommissioning to be in place April 2011 Review of offender services by December 2010	Supporting People Commissioning Body	Homeless prevention services recommissioned
To achieve a target of 75% in 2010 for planned moves from temporary and supported accommodation	To ensure services are meeting the performance indicators required for effective move on	Number of planned moves	68.9% planned moves in 2007/8 75.5% planned moved in 2008/9	Appendix Table G breakdown by District	Supporting People Commissioning Body	Outturn for 2009/10 83%

Target	Why?	How Measured	Baseline Position	In year Targets/Mile stones	Monitoring arrangements	Position at 31.3.2010
To develop a countywide housing strategy to meet the housing and support needs of Gypsies and Travellers by 2009/10	To ensure the housing and support needs of the hard to reach are effectively met	Delivery of strategy	Countywide strategy to be finalised May 2008	Report to Chief Housing Officers Group June 2008	Strategic Housing Board	Action plan developed and adopted in 2008/9
To develop meaningful reporting of monitoring of outcomes achieved by providing housing related support	To ensure services are meeting the needs of service users	Benchmarking information			Supporting People Commissioning Body	Benchmarking reporting regularly
To roll out Making Safe across the county	To ensure victims of domestic abuse receive support to stay at home and perpetrators are supported elsewhere	Delivery of Making Safe	Scarborough/Ryedale Making Safe in operation. Harrogate, Craven, Selby, Hambleton/Richmondshire commissioned in 2008	To be reviewed by the county steering group	Supporting People Commissioning Body	Making Safe now operating in all districts

Target	Why?	How Measured	Baseline Position	In year Targets/Milestones	Monitoring arrangements	Position as at 31.3.10
To develop a countrywide housing strategy to meet the housing and support needs of migrant workers by 2009/10	To ensure the housing and support needs of the hard to reach are effectively met	Delivery of strategy	Research Being undertaken in 2008	Research timetable extended University of Salford Commissioned to undertake research work	Strategic Housing Board	Research completed in Spring 2010, outcomes incorporated in county strategy and local action plans
Through the county homelessness group and the supporting people partnership to work with the PCT to develop a range of joint actions that will improve health outcomes for homeless people.	To improve the health of homeless people.	Delivery of new joint action plans	Limited joint targets or actions	Range of joint actions to be agreed and implemented by 2012	County Homelessness Group	Some local interventions. Limited PCT / Health Trust engagement Outcomes for people with support 86% better managing physical health 82% better managing mental health

5 – Increasing the supply of affordable housing

Target	Why?	How Measured	Baseline Position	In year Targets/Milestones	Monitoring arrangements	Position at 31.3.10
To develop 2220 new affordable homes across North Yorkshire between 2007/8 to 2009/10	To meet the stretch targets within the Local Area Agreement	Number of affordable homes developed	377 homes developed in 2007/8	2008/09 = 682 2009/10 = 765 Future target for 10/11 onwards to be set	LAA	395 new homes developed in 2008/9 296 developed in 2009/10
Through the completion of our LDFs, identify sufficient supply of land to build 2175 new homes a year, each year up to 2011/12.	To meet the requirements of the Regional Spatial Strategy	Homes developed across the County	LDFs being developed	2175 homes a year	RSS monitoring	Progress on-going within all districts
To bring 119 empty homes back into use each year across the county between 2008-2012.	To facilitate the use of the private sector in providing affordable homes across the district	Number of empty homes brought back into use	Baseline to be set	119 on an annual basis	County Private Sector Housing group	70 empty homes brought back into use in 2008/9 61 in 2009/10
Develop a County Empty Homes Strategy in 2009/10.	To share good practice and provide a consistent way of working	Sub regional Strategy developed	No strategy in place at present	In place by March 2010	County private Sector Housing group	Development of strategy by Private Sector Group commenced in 2010

TABLE F: Supporting People Balance of Provision

Client Group Area	Client Groups Included	Baseline of Funding at 2004/5	Distribution of funding at 31 March 2008	Distribution of funding Update May 2009	Distribution of funding Update June 2010	Aspirational Target
Single Vulnerable	People with Drug and Alcohol Problems. Single Homeless With Support Needs. Offenders or People at Risk of Offending. Generic People with Mental Health Problems.	20.4%	20%	21.8%	21.7	30
Socially Excluded	Travellers People With HIV Refugees and Asylum Seekers	0%	0.2%	0.7%	0.7	5
People With Disabilities	People with Learning Disabilities	53.1%	45.6%	40.8%	36.7	30
Older People	Frail Elderly Older People with Support Needs People with Physical or Sensory Disabilities	20.9%	22.7%	21.6%	23.6	22.5
Young People	Teenage Parents Young People At Risk Young People Leaving Care	2.1%	7.2%*	8.3%	9.4	5
Homeless Families	Homeless Families with Support Needs Women At Risk of Domestic Violence	3.5%	4.4%	6.8%	7.9	7.5

*some young people services were originally classified as single homeless in 2003/4, following reclassification the target has not yet been adjusted

Table G: Breakdown of Planned Moves as % of All Moves by District with Targets by District for 2008-2010

District	Data	Totals 2007/8	Actual 2007/8 %	Target 2008/9 %	Totals 2008/9	Actual 2008/9 %	Target 2009/10 %	Totals 2009/10	Actual 2009/10 %	Target 2010/11 %		
Craven	Planned Moves	79			64			74				
	All Moves	97	81.4	82	78	82.1	82	86	86.0	82		
Hambleton	Planned Moves	41			17			23				
	All Moves	57	71.9	73	20	85	74	25	92.0	75		
Hambleton/ Richmondshire	Planned Moves	-	-	-	38			61				
	All Moves	-	-	-	42	90.5	-	69	88.4			
Harrogate	Planned Moves	233			249			207				
	All Moves	412	56.6	62	393	63.4	65	284	72.9	70		
Richmondshire	Planned Moves	91			117			112				
	All Moves	106	85.8	86.5	140	83.6	86.5	125	89.6	86.5		
Ryedale	Planned Moves	12			11			22				
	All Moves	16	75.0	76	13	84.6	77	24	91.7	78		
Scarborough	Planned Moves	76			123			124				
	All Moves	89	85.4	86	133	92.5	86	137	90.5	86		
Scarborough/ Ryedale	Planned Moves		-	-	-	-		6				
	All Moves		-	-	-	-	-	6	100			
Selby	Planned Moves	30			47			57				
	All Moves	39	76.9	78	63	74.6	79	76	75	81		
Countywide service	Planned Moves	-	-	-	2			10				
	All Moves	-	-	-	3	66.7	-	10	100			
North Yorkshire Total Planned Moves		562			668			696				
North Yorkshire All Moves		816	68.9		885	75.5		842	82.7			
North Yorkshire Targets % Planned Moves 2008-2011				71%			72%			75%		